

### MESSAGE

## FROM THE CHAIRWOMAN AND THE EXECUTIVE DIRECTOR

hings are looking up for Downtown White Plains. Three developments, which have received city approvals, will lead to the construction of approximately 1,500 units of new housing within the next 2-3 years. Since January 2015, leases have been signed for over 476,000 square feet of office space in the downtown. Additionally, the New York Life Insurance Company just announced that it will move 500 jobs into 150,000 square feet of space at 44 South Broadway. The Dannon Company is relocating into 100,000 square feet at 100 Bloomingdale Road, bringing another 440 jobs to our downtown and creating another 150 jobs over the next five years. Thirty new retail leases have been signed in the WPBID since the first quarter of 2015, with more about to be executed for the street level retail space at City Center. With so much happening, the WPBID's supplemental services are more important than ever.

This report highlights our work over the last year, to keep our downtown clean, attractive and vibrant. It illustrates our efforts to promote and market Downtown White Plains and the myriad of businesses that occupy its retail corridors and office buildings. It spotlights our events, which draw thousands of people downtown every year as well as our efforts to improve vacant street level retail spaces with art. Finally, this report shows the impact that a small staff, with a relatively modest budget, can have on a downtown community.

We would like to thank our Board and BID members for their commitment to and support of the WPBID, as well as Mayor Thomas Roach, the White Plains City Council and all of the city departments who work so closely with us in a number of our events and activities. We look forward to a prosperous 2017.

Bonnie Silverman Chairwoman Kevin Nunn Executive Director

## ATA GLANCE

ounded in 1998, the White Plains Business Improvement District (WPBID) was formed to improve the general business climate and appearance of downtown White Plains.

The WPBID is managed by the White Plains Downtown District Management Association, a 501(c)(3) not-for-profit corporation. The White Plains Downtown District Management Association is referenced as the WPBID in this report. The WPBID is managed by a Board of Directors elected by the members of the district. The Board includes commercial property owners, commercial tenants, city residents and public officials.

Funds to pay for the WPBID's programs and services are generated from special assessments paid by property owners within the district (BID). The assessments are billed and collected by the City of White Plains and then disbursed to the WPBID, which in turn delivers services and programs to the district. The WPBID also raises revenue through special events, sponsorships, grant writing, and other activities.

#### **BID DATA:**

Number of BID businesses	300+
Total Gross Floor Area (sq. ft.)	5,850,269
Total Bid Assessments	\$665,000
Total Number of BID Tax Parcels	142
Average BID Assessment	\$4,683
Average BID Assessment excluding parcels > 100,000 sq. ft.	\$2,478

Source: White Plains BID

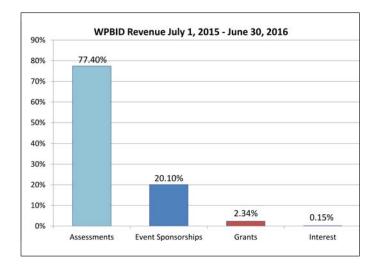
#### Downtown BID Primary Market Area (PMA) \*

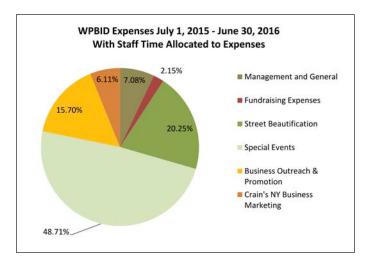
Population 2014	19,728		
Projected Population 2019	20,459		
Median Household Income 2014	\$68,581		
Estimated number of employees	40,662		
Est. number of Hotel Room Nights 2014	172,224		
Low Est. of Annual Retail Spending in PMA	\$569,900,400		
High Est. of Annual Retail Spending in PMA	\$830,849,640		

Source: ESRI & RESGroup

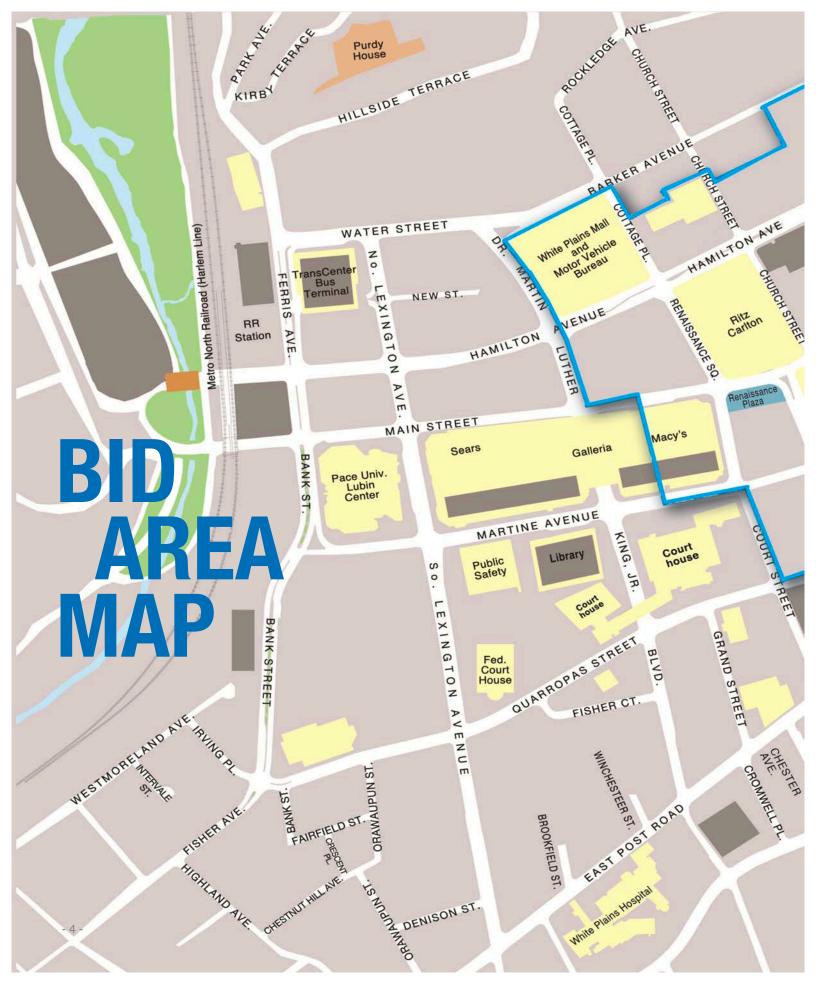
#### **BID PROGRAMS:**

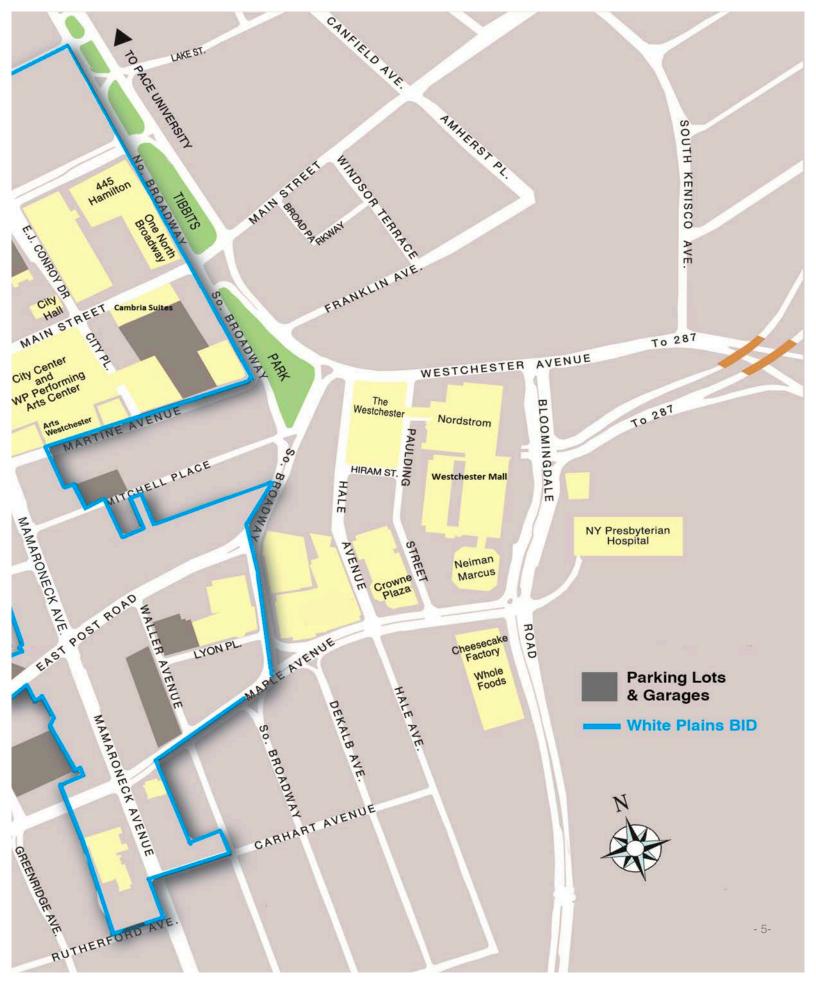
- Special Events
- Marketing
- Street Beautification
- Business Outreach & Promotion





<sup>\*</sup> The Downtown BID PMA is comprised of an area within 0.25 miles of the boundaries of the White Plains BID. This area constitutes a reasonable walking distance to the BID.





## STREET BEAUTIFICATION

Clean and attractive streets are a primary focus of the WPBID. Our four man Clean Team, clad in highly-visible tee shirts, hats, and coats work four hours a day, 7 days a week, 52 weeks a year to ensure that the downtown's litter baskets are emptied and loose trash on the sidewalk is removed. In 2016, the WPBID's Clean Team removed over 24,000 trash bags from the BID's 99 trash receptacles.

Our Clean Team also spends additional time and effort removing gum from the BID's streets. Gum removal is a laborious and time consuming task as the gum is removed spot-by-spot from the city's sidewalks. The White Plains Business Improvement District (BID) contains over 27,000 linear feet of sidewalk. During 2016, we were able to remove gum from 4,377 linear feet (65,655 square feet) of frontage along both sides of Mamaroneck Avenue from Main Street to Carhart Avenue. At the average of one gum spot per every 15 square feet, over 4,300 gum spots were removed. The work took place between August and October of 2016 and involved 960 hours of labor.

Street planting is another activity that we engage in to help create pleasing and inviting streetscapes. In 2016, the WPBID planted 36 large street planters with a dazzling array of flowers including Canna Pretoria, Nicotiana Saratoga, Coleus, Angelonia, Impomoea and Scaevola. Two tree wells were also planted.

"Just want to say the gum-removal along the stretch of Mamaroneck Avenue in front of Supercuts looks amazing. What a difference! Astounding."

- Dean Hacohen, city resident





## SPECIAL EVENTS

WPBID Special Events are integral to establishing downtown White Plains as an interesting and vibrant place to live and work. Our events bring people downtown to view a parade, listen to music, enjoy a fireworks show, watch a movie, participate in folk dancing and eat delicious food from our restaurants. These events bring downtown residents, employees and visitors together, and the social interactions that occur at them create indelible impressions about our downtown. It takes more than clean, safe and attractive streets, good architecture, diverse shopping opportunities and efficient transportation systems to make a city hum — all of which we have. For centuries all over the world, the cultural power of dance, music, art and food have inspired people to come together. Places without such opportunities are most often labeled as a place where "nothing ever happens." Who wants to move their residence or business to a place like that?

In 2016, the WPBID managed and/or participated in eight special events which drew over 37,000 people downtown:

- · a Saint Patrick's Day Parade
- an Earth Weekend environmental pledge and art wall, and free film screening of Disney's The Jungle Book
- a Cinco de Mayo celebration with mariachi, Mexican folk dancers and cross-over DJ performance
- a Summer Solstice Concert after work with two up-and-coming, regional bands
- an Outdoor Movie Screening of Star Wars: The Force Awakens
- · a six-day JazzFest with 13 different musical acts
- · an Oktoberfest with German, seasonal food and beer
- a New Year's Eve Spectacular, complete with a band, DJ, ball drop, confetti and fireworks

These eight events stimulated spending of over \$778,000 in our downtown by attendees on food, parking, hotel stays and other miscellaneous items, and in 2016, WPBID Special Events raised over \$172,000 in sponsorships to help defray event expenditures. Event sponsors are crucial partners and are provided with outstanding opportunities to market their brand and products to the public.

We are proud to have teamed up with the City of White Plains, ArtsWestchester, the White Plains Saint Patrick's Day Parade Committee and Doug Panero Presents in the New Year's Eve, Outdoor Movie Screening, JazzFest, Saint Patrick's Day Parade and Summer Solstice Concert events, respectively.

#### **SUMMER SOLSTICE**

"Morningsiders and Lawrence left me impressed! I couldn't believe that I was experiencing a show with two amazing rising New York bands and for free. So yea, if you ever find yourself in White Plains, NY during the summer, do keep an eye out for events such as these."

- Izzy Matias, from Manila, Philippines



#### **JAZZFEST**

"Neighborhood jazz festivals don't get the same buzz as the big-name, long-established fests, but they're still very important... they give local and touring musicians a place to shine, and reinforce the importance of live music in this world of ever-increasing technology. The White Plains Jazz Fest did all these things brilliantly!"

- Sheila Horne, JazzPolice.com, The 2016 White Plains JazzFest,

"This is so much fun. We go every year!"

- Joan Traber, city resident, on Facebook











#### **OKTOBERFEST**

"Had a lot of fun at this year's #WhitePlainsOktoberfest!"

- Reuben Wallace, @rwshots on Instagram

"Tons of fun!"

- John Sussman, from Bronxville on Facebook **CINCO DE MAYO** 

"¡Vamos!"

- Victor Velazquez, from New Rochelle on Facebook









#### **EARTH WEEKEND**

- "I can't wait to see this movie!! Free tickets April 23."
- Ruth Valdez, from White Plains on Facebook

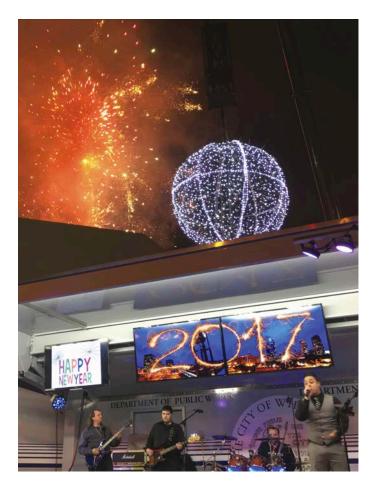
**NEW YEAR'S EVE SPECTACULAR** 

"Wow! No need to visit Times Sq."

- Petula Griffith, from Westchester on Facebook

"Great time!! Great Ball!!!♥"

- Maria Almeida , on Facebook

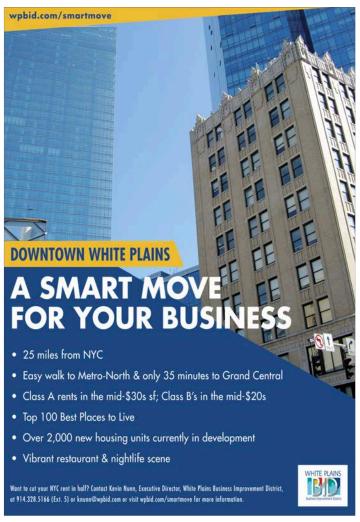




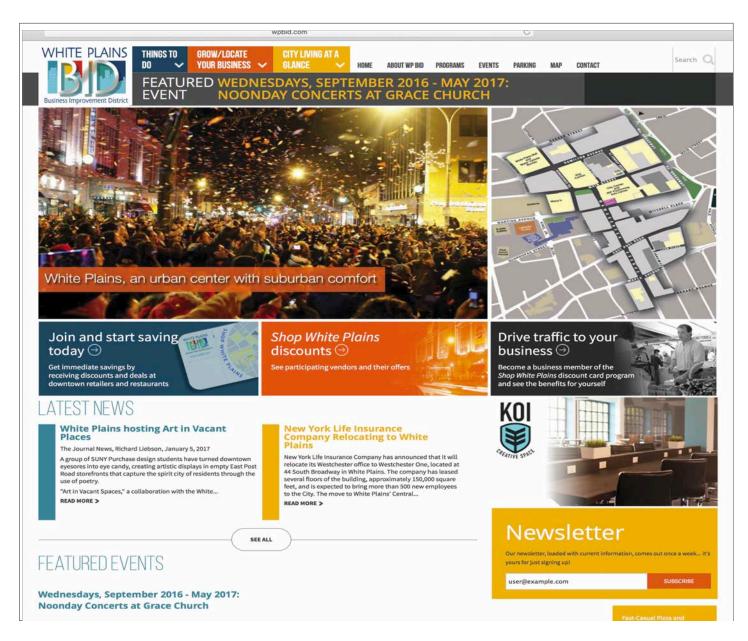
## MARKETING & BUSINESS PROMOTIONS

n 2016, the WPBID undertook several efforts to market the city's competitive advantages to the region. White Plains is routinely ranked as one of the best places to live by *Forbes*, *Money Magazine*, *Movoto* and *Livability*. Our downtown is well managed, safe and clean. It has many of the amenities that

urban centers several times its size have and it is located close to NYC. Class A office rents in downtown White Plains are half of what they are in Manhattan. With so much to offer, the WPBID felt the time was right to begin a campaign to market our downtown to NYC based office tenants.







During February and March of 2016, the WPBID crafted a marketing campaign that would be targeted to NYC office tenants. The campaign ran in Crain's NY Business and included a digital and print component. Print ads were run in six editions of Crain's NY Business between April and June of 2016. These ads were complemented by a digital campaign that included banner ads in the Real Estate and Small Business Sections of Crain's online and text ads that appeared in Crain's Daily Alert Newsletters. During the campaign 635,000 impressions were delivered to Crain's readers with a click through rate of .29% which is significantly above the standard business-to-business click through rate of 0.08%-0.12%. While campaigns such as this take time to result in actual leases being signed, we do know that leasing activity is picking up in White Plains. Between the first guarter of 2015 and the third guarter of 2016, 22 leases representing a demand for over 476,000 square feet

of space were signed in downtown White Plains. There are several leases currently in negotiation that could fill another 150,000 square feet of downtown office space. The interest in our downtown is growing; consequently we will attempt to identify public and private partners to extend our marketing efforts into 2017 and beyond.

Our efforts to market the city as an office location were complemented by an effort to market the city more broadly to tourists, potential new residents and business owners. The WPBID developed an eight page advertorial that ran in an insert to the Sunday, June 12, edition of the *New York Daily News* titled "Discover Westchester". The WPBID's piece provided an overview of the city, its economy, amenities, shopping, restaurants, events, entertainment venues and major development projects. The piece was delivered to

752,000 *Daily News* readers in Manhattan, Bronx, Westchester and Rockland Counties, as well as, the Lower Hudson Valley, Fairfield and New Haven Counties.

In December of 2016, WPBID staff once again attended the International Council of Shopping Centers Deal Making Conference at the Javits Center in NYC. The conference is the largest gathering of real estate developers, property owners, retail brokers, lenders, property asset managers and product and service providers on the East Coast. The WPBID had a booth at the Public Pavilion where we marketed the City of White Plains and vacant office and retail spaces within the city. The WPBID prepared an information packet for the event which discussed recent retail and office leasing within Downtown White Plains as well as major sales transactions. Brochures of available spaces, our downtown retail market study and our *Daily News* "Discover Westchester" piece were also distributed.

In the fall of 2016, WPBID staff conducted a ground floor survey of all retail store fronts in the BID. A total of 264 four around floor storefronts were identified. These storefronts comprise approximately 1,039,728 square feet of space. WPBID staff identified 39 vacant retail spaces in the BID which comprise approximately 158,561 square feet. With this data in hand the availability rate for ground floor retail space in the BID was computed at approximately 15%. WPBID staff also obtained retail availability rates for Manhattan submarkets from Cushman and Wakefield as of the second guarter of 2016. The average availability rate for the 12 Manhattan Districts tracked by Cushman and Wakefield was 17.15%. While everyone at the BID would like to see our retail vacancies filled, the data shows that we are not unique in having to deal with the challenges of a slowly growing economy and ever growing internet sales.

In 2016, WPBID helped to coordinate and promote the grand openings of four new businesses and the reopening of City Center. Our website, social media and weekly e-newsletter provide up-to-date information on happenings within the downtown, including events at entertainment venues and restaurants, new store openings, special promotions, proposed new ordinances, city street closures and much more. Our staff works hard to keep this information current and news worthy.

The WPBID became an American Express Neighborhood Champion in order to promote the small businesses of Downtown White Plains on Small Business Saturday, November 26. As a Neighborhood Champion, we received Shop Small® branded merchandise from American Express and a listing on shopsmall.com. On November 26, the WPBID hosted a table at 30 Mamaroneck Avenue and distributed balloons, buttons, stickers, pens, tote bags, and *Shop White Plains* discount cards to shoppers. The WPBID also gave away parking validation codes for up to 2 hours of free parking through the city's ParkWhitePlains app.

To market Small Business Saturday at no direct cost to the business owners, the WPBID:

- Provided Shop Small® merchandise to small businesses downtown, including doormats, window decals, posters, and tote bags
- Highlighted the special day on wpbid.com, the weekly e-newsletter, and on social media
- Promoted Small Business Saturday on digital signage throughout White Plains and on a banner at City Hall
- Advertised Small Business Saturday in White Plains on Facebook, The White Plains Examiner, and The Journal News.



# ART IN VACANT SPACES

First launched in 2015, the WPBID's Art in Vacant Spaces program was created to improve the visual appearance of several vacant storefronts, thereby enhancing the overall ambiance and pedestrian experience in the downtown. Art in Vacant Spaces is a collaboration among Purchase College of the State University of New York, the WPBID, downtown property owners, poet Judith Sloan, Professor Warren Lehrer and students attending his Community Design Class.

This year, as in last year, Professor Warren Lehrer's senior level Community Design class created artwork based on poetry by Judith Sloan. Sloan researched and interviewed people in White Plains and wrote site-specific poems for the project which represent the hopes, desires, and memories of people working and/or living in White Plains, leaving room for evocative interpretations by the student designers. The students then visualized the texts using various design elements and tools including typography, color, and shape. This year, for the first time, they also used light, photography, animation, projections, and laser cuts. Four of the 14 artworks on display include these media.

Art in Vacant Spaces 2016 features ten works across one continuous swath of 50 plus windows and doorways at the corner of East Post Road and South Broadway. These pieces were debuted on Small Business Saturday, November 26. Four pieces from last year's program are still on public display throughout the downtown. New this year, the WPBID incorporated an audio tour through the free downloadable public art app *Otocast*. As of December 31, 2016, only a little more than a month over its creation, the guide has been accessed 339 times and the audio clips have been played 37 times.

The WPBID would like to thank Post Broadway Associates, LLC, West-Ex Associates, Glacier Global Partners, The Ritz-Carlton Westchester, the Hudson Valley Gateway Realtors Foundation, PIP Printing and Marketing Services, the City of White Plains and an anonymous contributor for helping make Art in Vacant Spaces 2016 possible.

For more information about Art in Vacant Spaces, visit: wpbid.com/artinvacantspaces

"We are pleased to be able to showcase the wonderful art of SUNY Purchase **Community Design students** in our downtown. Their work has enlivened our streetscape and created inspiring and thought provoking messages about community and place. **Kudos to the WPBID for** visioning and spearheading the implementation of the **Art in Vacant Spaces** project and to SUNY Purchase President Tom Schwartz and Professor Warren Lehrer for their willingness to collaborate and partner on the project."

- Mayor Thomas Roach

"We had the opportunity this year to create a stimulating art wall along East Post Road and South Broadway, that will be both captivating and transformative. It will be a showcase for how creativity, ingenuity and passion can transform an empty space into a place that inspires and connects our downtown residents and workers to each other and the city.

- Brittany Brandwein, Director of Events and Art in Vacant Spaces, WPBID

#### Before:



#### After:







#### **Before:**



After:



Page 16: Sarah Yalaju -Seat of the County Julianne Waber -Cows? It Was Quieter Back Then

Page 17:
Alexander Beach That Guy
Emily Seto - Urbia
Danielle Foti I Remember, This
Community





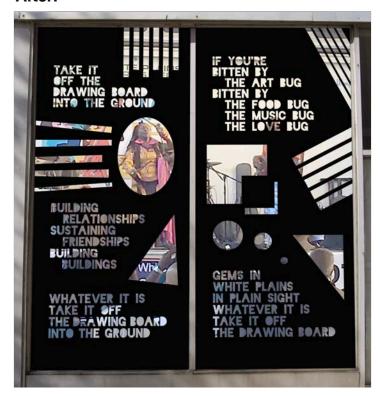




#### **Before:**



#### After:



Gunnar Artin - Off The Drawing Board

"At the heart of Community Design is the opportunity to serve the public, while providing students with challenging professional experiences. We're honored that the White Plains BID once again trusted our students with this important project."

- Warren Lehrer, Professor Community Design, Purchase College

"It was unlike any other project I've done at SUNY Purchase. We had a real client, a real budget, and result that was tangible in the real world."

- Danielle Foti, Senior Graphic Design Student, Purchase College

## **OTHER ACTIVITIES**

nergy Incentives

The WPBID has been very active this year informing BID property and business owners of the myriad of incentive and rebate programs that are available to them to lower energy costs and/or support clean energy. We informed all property owners of the ability to take advantage of Con Edison's Area Growth Rate Program. This program allows all property owners in the BID to connect to Con Edison's gas system at no capital cost for the associated street work. The BID also distributed information concerning Con Edison's Commercial & Industrial, and Demand Management programs. These programs offer significant incentives for installing energy efficient technologies, including but not limited to, lighting, HVAC, chillers, motors, and controls. A representative from Con Edison came to the WPBID's June 2016 meeting to discuss these programs in detail.

The WPBID also assisted several of its members in obtaining information on utility rates for the Sustainable Westchester Program and Con Edison Rates if they decided to opt out of Sustainable Westchester. Finally, Energize NY attended the WPBID's November 2016 Board Meeting to discuss its financing programs for installing energy efficient technologies. Energize NY offers long-term, affordable financing to commercial building owners and not-for-profits for energy efficiency and renewable energy projects. Access to capital is based on a building's potential energy savings not personal credit. They offer extended loan terms for up to 100% of project costs, repayment as a charge on the property's tax bill, and automatic transfer of the financing to a new owner if the property is sold.

roperty Tax Cap In 2016, the WPBID continued to lead the effort in NYS to have assessments levied on behalf of Business Improvement Districts exempted for the New York State property tax cap. The WPBID helped to draft legislation that would exempt BID's from the tax cap, which was adopted into Assembly Bill 9610 of the 2016 Legislative Session. Unfortunately, in 2016 the upstate New York Business Improvement Districts were not able to get a companion bill passed in the Senate.

ocal Ordinances The WPBID reviews local ordinances for their potential impacts on BID property and business owners and disseminates copies of proposed ordinances to its members for their examination. During 2016, the WPBID reviewed the city's proposed Valet Parking Ordinance and Taxi Ordinance.

ublic Notices

The BID regularly sends to its member's notices of important meetings, events and happenings downtown, including street work, snow removal and public meetings concerning the development of the Strategic Plan for the City's Downtown White Plains Transit District.







## **FINANCIALS**

#### Statements of Financial Position

J	u	n	9	3	O

\$ 404,695

\$ 416,175

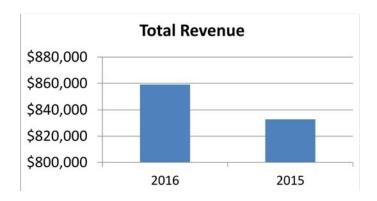
ASSETS	2016	2015
Cash and Cash Equivalents	\$ 339,169	\$ 341,361
Accounts Receivable	24,115	24,486
Deposit	8,192	3,536
Property and Equipment, net	33,219	46,792
	\$ 404,695	\$ 416,175
LIABILITIES AND NET ASSETS Liabilities		
Accounts Payable and Accrued Expenses	\$ 21,805	\$ 35,727
Net Assets Unrestricted		
Undesignated	306,890	302,948
Board-designated	76,000	76,000
Temporarily Restricted	0	1,500
Total Net Assets	\$ 382,890	\$ 380,448

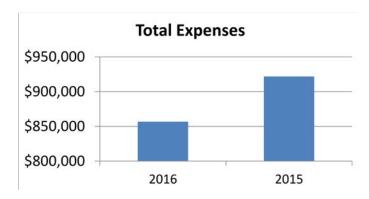
#### **FINANCIAL SUMMARY**

The financial statements shown are the audited financial statements for the 2015/2016 fiscal year. The WPBID finished the 2015/2016 fiscal year with a \$2,442 change in net assets. Total revenues were up 3.2% over the previous fiscal year due to a \$26,319 increase in sponsorship and contribution revenue. Total expenses were 7.1% less than the previous fiscal year, as the WPBID decreased its staff by one full-time member and did not have to make any expenditure towards a retail market study as it did in the prior year. In fact, total personnel costs declined 5.23% over the previous fiscal year.

As of June 30, 2016, the WPBID had total net assets of \$382,890, accounts receivables of \$24,115 and accounts payables of \$21,805.

The WPBID is well managed and financially solvent. Assessments charged to downtown property owners to support the WPBID's activities have not increased in five years.





### **Statements of Activities - Year Ended June 30**

	2016			2015			
	Unrestricted	Temporarily Restricted	Total	Unrestricted	Temporarily Restricted	Total	
REVENUE AND SUPPORT  Contract with the City of White Plains	\$ 665,000	\$ -	\$ 665,000	\$ 665,000	\$ -	\$ 665,000	
Sponsorships and contributions	192,845	Ť	192,845	165,026	1,500	166,526	
Interest	1,310		1,310	1,290	-	1,290	
Net assets released from restriction			•				
by program satisfaction	1,500	(1,500)	-	47,681	(47,681)	-	
Total Revenue and Support	860,655	(1,500)	859,155	878,997	(46,181)	832,816	
EXPENSES	400.071		400.071	405.070		405.070	
Direct program expenses	439,071	_	439,071	465,972	-	465,972	
Youth Bureau program	250,766	-	250,766	47,681 263,548	-	47,681 263,548	
Salaries	,	-		,	-	,	
Payroll taxes	23,878	-	23,878	21,069	-	21,069 9,789	
Employee benefits	4,350 46,721	-	4,350 46,721	9,789 46,100	-	9,789 46,100	
Rent	46,721 31,818	-	31,818	,	-	*	
Professional fees	6,488	-	6,488	17,109 4,590	-	17,109 4,590	
Travel and lodging	16,129	-	16,129	4,590 21,955	-	4,590 21,955	
Office	7,219	-	7,219	21,955 4,649	-	4,649	
Telephone	2,843	<del>-</del>	2,843	4,649 823	-	4,049 823	
Dues and subscriptions	2,740	<del>-</del>	2,740	2,380	-	2,380	
Postage and printing	2,740 18,573	-	18,573	2,360 9,481	-	2,360 9,481	
Depreciation	5,129	-	5,129	4,535	_	4,535	
Payroll charges	988	-	988	2,198	_	2,198	
Miscellaneous	856,713	<del></del>	856,713	921,879		921,879	
Total Expenses	3,942	(1,500)	2,442	(42,882)	(46,181)	(89,063)	
Change in Net Assets	0,042	(1,000)	2,772	(42,002)	(40,101)	(00,000)	
NET ASSETS	070.040	4 500	000 440	404.000	47.004	100 511	
Beginning of year	378,948	1,500	380,448	421,830	47,681	469,511	
End of year	\$ 382,890	\$ -	\$ 382,890	\$ 378,948	\$ 1,500	\$ 380,448	

## **SPONSORS**



A & A Maintenance

AJ Cianciulli

Black Bear Sports Bar

Bob Hyland's Sports Page Pub

Brother Jimmy's BBQ

**Buffalo Wild Wings** 

Calano & Culhane, LLP

Cambria Hotel and Suites

Cappelli Organization

Caspi Development

City Center at White Plains

Constellation Brands

Copper Face Jacks

Coriander Modern Indian

Gaucho Grill Argentinean Steakhouse

Glacier Global Partners

Heineken USA

**Hudson Gateway Realtors Foundation** 

Hudson Grille

Kimco Realty Corp.

Kite Realty

Lazy Boy Saloon & Ale House LCOR, Continuum White Plains

Lighthouse Living

Lilly's

Lola's Mexican Kitchen

Manhattan Beer Distributors

Minskoff Grant Realty & Management Corp.

North Street Community LLC

Phatburn

Reckson, a Division of SL Green Realty Corp.

Ron Blacks Beer Hall

ShopRite

Silverman Realty Group, Inc.

Simon Properties

Sofrito, White Plains

The Brazen Fox

The Iron Tomato

The Ritz-Carlton, Westchester

T-Mobile

Vintage Lounge & Restaurant

Webster Bank

Westchester Business Center

Westchester One

Whiskey Creek

White Plains Hospital

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White Plains Business Improvement District



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#### PHOTO CREDITS:

Cover Doris Mady, Page 6 Alison Malecot, Kevin Nunn Page 7 Alison Malecot Page 8 Alison Malecot Page 9 Brian Bochow Page 10 Alison Malecot Page 11 Brittany Brandwein, Alison Malecot Page 12 Ad Design, A Smart Move, Thundercut Page 16 Warren Lehrer Page 17 Alison Malecot, Warren Lehrer, Alison Malecot Page 18 Warren Lehrer Page 19 Brittany Brandwein, Alison Malecot

#### **DESIGN:**

Doris Mady



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